

Professional Care & Service

Top-tier hardware is only half the battle. Through the NORD Service Center, we provide our B2B partners with the most advanced digital tools for the management, diagnostics, and tracking of installations.

The result? Lightning-fast service, flawless operation, and absolute peace of mind for NORD system owners.



Management & Warranties



New Device Registration

Gain immediate digital control over the system and activate an extended 10-year warranty for your customer with just a few clicks.



Overview of Registered Devices

Management of my installations. Your complete customer portfolio in one place. Monitor system statuses and handle requests conveniently remotely.



Document Database

Technical documentation center. Instant access to up-to-date documentation - user guides, installation manuals, and technical data sheets localized into 5 world languages.

Service & Maintenance



List of Service Interventions

A perfect overview of all repairs. Keep the entire system history always at hand, whether you are in the office or out in the field.



Periodic Inspection Registration

Tracking of warranty inspections. No more scheduling chaos. The system helps you keep track of regular maintenance and keep installations in perfect condition.



Service Intervention Registration

Assign every repair directly to a specific device. This builds a comprehensive installation history for the customer, which will significantly speed up future diagnostics for your technicians.

Tools & Designs



NORD Configurator

Design a complete PV or heating system in 5 minutes. You will receive an automatic material calculation and a professional quote for the client.



Heat Pump Design by Heat Loss

Assurance of the right performance. Enter the building's parameters, and we will immediately recommend the most efficient model and estimated savings.



Heat Pump Noise Calculation

Noise limit calculator. Generate an accurate noise report with a single click for hassle-free installation approval.

Explore the features right now
Log in to the **NORD Service Center**

<https://partner.nord-solution.com/login>

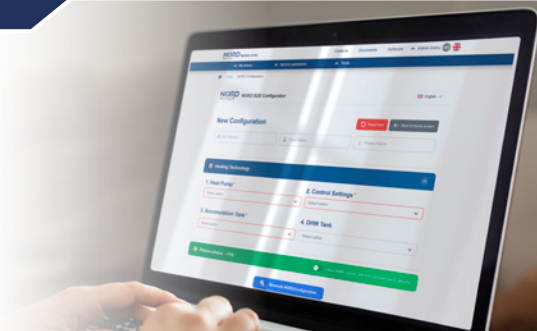


NORD CONFIGURATOR B2B

Clear configuration design of the NORD heating system

Enter the parameters of your home and location to get an instant calculation of heat losses, a recommendation for a suitable heat pump model, and an estimate of future savings and return on investment.

Available via NORD
Service center



CONTROL YOUR SYSTEM FROM ANYWHERE

EcoCloud

EcoCloud enables remote system control and access to statistics and graphs. Everything is securely stored on the Amazon Cloud. The software is developed in the EU, ensuring safety, data protection, and reliability.



NORD B2B CONFIGURATOR

The entire product database in one place

All necessary documentation for NORD devices. Over 450 documents, ranging from technical data sheets and user manuals to catalogs in various languages, and much more, are available for download.

Available via NORD
Service center



THE NORD STORY AND INNOVATION

Innovation from Norway, Quality from the EU

We are not just technology vendors. We are a proud part of the prestigious Nordic Edge innovation cluster. Our EcoCloud control software runs on secure European AWS servers, placing absolute emphasis on your cybersecurity and technological edge.

The guarantee of absolute reliability is our strategic EU importer, GBC Solino, a company with a 30-year history.



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